



ID Plus Subscription Plans

Whether you're working in the cloud, on-premises, or in hybrid deployments, ID Plus delivers the world's most secure identity and access management (IAM) platform. Find the ID Plus subscription plan that works best for your organization.

Features	ID Plus C1	ID Plus E1	ID Plus E2	ID Plus E3
Deployment Models	Cloud-Only	Cloud / Hybrid / On-Prem	Cloud / Hybrid / On-Prem	Cloud / Hybrid / On-Prem
Cloud Service (CAS)	✓	✓	✓	✓
Identity Router (IDR)		✓	✓	✓
Authentication Manager (AM)		✓	✓	✓
Server license (Enterprise Edition)		✓	✓	✓
Software tokens (SID 820)		✓	✓	✓
On-demand authentication		✓	✓	✓
Up to 15 replica servers		✓	✓	✓
Virtual appliance		✓	✓	✓
Hardware appliance		Add-On	Add-On	Add-On
Multi-Factor Authentication	Cloud-Only MFA	Hybrid MFA	Hybrid MFA + SDK	Hybrid MFA + SDK
FIDO	✓	✓	✓	✓
Mobile Push	✓	✓	✓	✓
Biometrics	✓	✓	✓	✓
Apple Face ID / Touch ID	✓	✓	✓	✓
Windows Hello	✓	✓	✓	✓
OTP	✓	✓	✓	✓
QR Code	✓	✓	✓	✓
SMS / Voice	Add-On	Add-On	Add-On	Add-On
Hardware Token (SID700/DS100)	Add-On	Add-On	Add-On	Add-On
3rd party authenticators	✓	✓	✓	✓
RSA Mobile SDK			✓	✓
Offline authentication		✓	✓	✓
On-prem MFA failover		✓	✓	✓

Features	ID Plus C1	ID Plus E1	ID Plus E2	ID Plus E3
Single Sign-On	Basic	-	Enhanced	Enhanced
Application Limits	up to 10 applications		unlimited applications	unlimited applications
Portal Rebranding & Customization			✓	✓
Custom Domain / URL			✓	✓
Contextual Access	Static	Static	Adaptive	Risk-Based
Static Rules	✓	✓	✓	✓
User group	✓	✓	✓	✓
User role / attribute	✓	✓	✓	✓
Network (IP range)	✓	✓	✓	✓
Adaptive Access		Add-On	✓	✓
Country		✓	✓	✓
Trusted location		✓	✓	✓
Known device		✓	✓	✓
User agent		✓	✓	✓
Authentication source		✓	✓	✓
Risk AI		Add-On	Add-On	✓
Risk Engine 2.0		✓	✓	✓
Identity Confidence scoring		✓	✓	✓
Risk AI dashboards & analytics		✓	✓	✓
Threat Aware Authentication		✓	✓	✓
Integrations	Web Standards	Web + Agents/RADIUS	Web + Agents/RADIUS	All Integrations
Federation	✓	✓	✓	✓
SAML 2.0	✓	✓	✓	✓
OIDC	✓	✓	✓	✓
RADIUS		✓	✓	✓
Agents		✓	✓	✓
Desktop login (Windows, macOS)		✓	✓	✓
Server login (Windows, Linux)		✓	✓	✓
Custom web server (IIS, Apache)		✓	✓	✓
Native (ADFS, Citrix, EPIC, etc.)		✓	✓	✓
RSA Authentication API (REST)		✓	✓	✓
Web Proxy			Add-On	✓
Trusted headers			✓	✓
Password vaulting			✓	✓
Kerberos/IWA			✓	✓
NTLM			✓	✓

Features	ID Plus C1	ID Plus E1	ID Plus E2	ID Plus E3
Workflows	Standard	Standard	Advanced	Advanced
Self-service enrollment	✓	✓	✓	✓
Help desk/ admin-assisted	✓	✓	✓	✓
Credential management	✓	✓	✓	✓
Password reset	✓	✓	✓	✓
Emergency access	✓	✓	✓	✓
Custom workflows (Admin API)			✓	✓
Directory	Cloud-Only	Cloud/On-Prem	Cloud/On-Prem/Custom	Cloud/On-Prem/Custom
ID Plus Cloud Directory	✓	✓	✓	✓
Active Directory / LDAP		✓	✓	✓
Azure AD (Entra ID)	✓	✓	✓	✓
AM Internal Database		✓	✓	✓
Custom user stores (SCIM)			✓	✓
Mobile Lock**	Add-On	Add-On	Add-On	Included
40+ mobile threat vectors	✓	✓	✓	✓
Custom threat profiles	✓	✓	✓	✓
ML dashboards & analytics	✓	✓	✓	✓
Support**	Basic 9x5 support	Enhanced 24x7 support	Enhanced 24x7 support	Premium 24x7 support
Online community access	✓	✓	✓	✓
Live technical support	9x5 support	24x7 support	24x7 support	24x7 support
Premium support		Add-On	Add-On	✓
Customer Success*	Included	Included	Included	Included
In-depth business reviews	✓	✓	✓	✓
Strategy mapping	✓	✓	✓	✓
Customer Success Manager	✓	✓	✓	✓

✓ indicates Add-On availability

*Customer Success availability for C1, E1-E3 is based on annual spent matrix as below:

Digital experience < \$10K

Standard CSM > \$10K and < \$100K

Named CSM > \$100K

**Mobile lock & Premium Support are included in E3 for new contracts executed post October 16th, 2023, unless otherwise is specified in existing quotes

Mobile Lock is not currently FedRAMP authorized for any ID Plus subscription package.